

May 8th, 2009

Dear Parents:

Hello! I want to thank you for choosing the Poly Pool for your child's swimming lessons this summer. Please read the following policies and procedures regarding your child's swim lessons.

Lesson Level Policies

- Please read the American Red Cross Swimming Lesson Descriptions before registering your child. Children who are placed in a level that does not match their ability will be required to switch levels.
- Please note, according to the American Red Cross, most children will need at least 2 sessions of a particular level before passing. Thus, if you are registering for multiple sessions, we recommend registering for 2 sessions of the same level.
- Please be advised that if your child does not pass a level, they will not be eligible to participate in the next higher level, even if you have already enrolled them in the next level.
- Every attempt will be made to reassign the child to a new class during that session, but there is no guarantee that space will be available.
- A minimum of 3 students must be registered in order to offer a class.

Parents/Children on Deck

- We invite you to watch your child during lessons on the first and last day of class. For the safety of staff and participants, we request that you do not remain on the deck for the rest of your child's lessons.
- Children who are not in a swim lesson will not be allowed on the pool deck at any time.
- You may choose to leave while your child is in class, or you may go into the Physical Activity Center (PAC). The PAC is located to the east of the pool and provides a lobby with tables and chairs, couches and a TV.
- If you choose to stay on the pool deck, please limit your interactions with your child while he/she is in class, as this is distracting to both the other swimmers and the instructor.
- Please understand that these minor requests will allow the lifeguards and swim instructors to keep their undivided attention on the swimmers in the pool.

Class Cancellations

- The first inclement weather day classes will be held out of water in the PAC and will be a water/sun safety day. This is part of the American Red Cross Swimming and Water Safety curriculum. Classes cancelled due to weather will not be made up thereafter.
- Classes will not be made up for any reason.
- Refunds will not be issued in cases of inclement weather.

Refund Policy

- No refunds will be given after the first day of a session.

Diapers

- Swim diapers are required for all children who are not toilet trained.
- Please do not dispose of diapers in the trash cans on deck, please use the trash cans in the locker rooms.

If you have any questions, comments, or concerns regarding your child's lessons, please do not hesitate to bring them to the staff's attention immediately. You may contact us by phone or by e-mail.

Carrie Schroeder
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